

# **Battery Global Advisors**

## **SMS Privacy Policy**

Effective Date: July 2025

### **Introduction**

This SMS Privacy Policy outlines how we collect, use, and protect your personal information when you communicate with us via text. We are committed to ensuring that your privacy is protected and that your personal information is handled in a safe and responsible manner.

This privacy policy is separate from other policies, including the Battery Global Advisors Privacy Policy, which more broadly addresses data collection through other digital platforms.

By opting in to receive SMS communications from us, you acknowledge that you have read and understood this SMS Privacy Policy and agree to the collection and use of your information as described herein.

### **What Information is Collected**

When you opt-in to receive SMS communications from us and communicate with us via text, we may collect:

- **Phone Number:** Your mobile phone number to send you SMS messages.
- **Message Content:** Any information you provide in response to our SMS messages.
- **Usage Data:** Information about how you interact with our SMS messages, such as the time and date of your interactions.

### **How is Information Used**

- To verify your identity for security purposes, including through communications providing multifactor authentication.
- To respond to your inquiries and provide customer support.
- To send important account-related updates and alerts.
- To improve our SMS services and overall customer experience.
- To communicate with you consistent with your investor agreement with us.

We do not use SMS data for marketing purposes. In the event we wish to send you marketing and promotional communications, we will first seek your consent to do so.

### **Data Sharing and Disclosure**

SMS opt-in or phone numbers for the purpose of SMS are not shared with any third party or affiliate company for marketing purposes.

We may share your information under the following circumstances:

- With your consent.
- To enforce our Terms of Service.
- To provide such information to third parties, who have entered into non-disclosure agreements with us, for the purposes of providing services to our clients.
- To respond to subpoenas, court orders, regulatory examinations, or legal process, or to establish or exercise our legal rights, or the legal rights of others, or defend against legal claims.
- If we believe it is necessary to share Personal Information to investigate, prevent, or take action regarding illegal activities, suspected fraud, or as otherwise required by law.

### **Data Security**

We implement appropriate technical and organizational measures to protect your information from unauthorized access, use, or disclosure. We follow applicable data protection and regulatory standards. However, no means of electronic communication can be guaranteed to be fully protected; please remain vigilant of your personal information and passwords.

### **Changes to This Policy**

We may update this SMS Privacy Policy from time to time. We will notify you of any changes by posting the new policy on our website and updating the effective date.

### **Contact**

If you have any questions or concerns about this Privacy Policy or our data practices, please contact us at:

**Phone:** 617-948-3800

**Mailing Address:** 260 Franklin St, Suite 1510, Boston, MA 02110